VIP MEMBERSHIP -2025/2026

YTC VIP MEMBER™ - $150 PER YEAR

VIP Membership entitles individuals to unlimited toll-free technical support for a maximum 15-minute session per challenge. Unlimited Sessions throughout the covered 12-month membership are included. Challenges requiring more time than allocated will be billed at a 20% discounted VIP hourly rate of $120/hr. billable in 15-minute increments. (Normally $150/hr.)

Members will receive a VIP ID# and an itemized "Work Blog" detailing all calls and resolutions provided.
Coverage includes all personally owned devices including PC's, Macs, Printers, Smartphones, Tablets, and popular Software titles including Cloud-Based Services.

PLATINUM MEMBERSHIP $450 / YEAR

Includes all of the VIP Member services and expands the amount of time to Unlimited 30-minute sessions.

CUSTOM SERVICES $120 / HR.

Members are entitled to Concierge Buying Services, Preventative Maintenance Services, Security Evaluations, Backup Strategy and Implementation, New System Integration, New Peripheral Integration, New Software Integration, e-Mail Organization, Paperless-Office Design and Integration. VIP Members are offered a $30 Hourly Discount over standard rates.

YTC-VIP™

YOU'VE EARNED THE TITLE...

OBTAIN PRIORITY VIP SUPPORT SERVICE WITH THE WORLD FAMOUS WHITE-GLOVE™ TOUCH.

Limited Annual Memberships are offered to maintain our ability to provide exclusive service to our VIP's.

aSKaVIE, LLC
(888)-374-3712
www.aSKaVIE.com

Anti-virus / Anti-malware / Firewall

WEBROOT-5 SEATS $68

Webroot Essentials® On-Line Purchase

BITDEFENDER-5 DEVICES $60

Total Security® On-Line Purchase

Backup

ACRONIS TRUE IMAGE $50

Backup an entire Workstation system image – that is all your apps, files, user accounts, exact configurations, and even the OS in one compressed file (includes Anti-Virus).

IDRIVE – PERSONAL $ 69.65

Backup 1 User, Multiple Devices to the Cloud+ (up to 5TB total storage)

IDRIVE – TEAM $139.65

Backup 10 Users, 10 Computers to the Cloud (Up to 10TB total storage)

Entrées

CUSTOM HARDWARE - MARKET

Laptops, Desktops, Servers, Network Attached Storage, USB Hard Drives, Scanners, Printers, Routers, Access Points, Accessories – Spec'd to your needs, configured and shipped to your office for remote integration.

BRANDED SOFTWARE-   MARKET

Sourced, Spec'd, Licensed, and installed per your specific needs

TROUBLESHOOTING $120 PER HR

Remotely Identify, Diagnose, and Remediate

VIP HALF-DAY COMBO $ 475

Services for multi-Station Homes may be hired by half-days (4 hrs.) rather than at the per-station a la carte rate. Work will be performed remotely on up to 8 stations simultaneously during off-hours to accommodate your needs.

VIP FULL-DAY COMBO $ 950

Services for multi-Station Homes may be hired by full days (8 hrs.) rather than at the per-station a la carte rate. Work will be performed on up to 8 stations simultaneously during off-hours to accommodate your needs.

CUSTOM QUOTE - LET'S TALK

Need a special arrangement? We will tailor a solution that will suit your needs. Contact us for a Professional Consultation.